SAHAB AI

Capability Statement

Software, POS, hosting and IT support for businesses in the United Arab Emirates

Company facts

Legal name	Sahab AI – F.Z.C (free zone company, limited liability)
Licensing authority	Ajman Free Zones Authority
Licence number	57966 — issued 29 September 2026, valid to 28 September 2027
Registered address	Ajman Free Zone C1 Building, Ajman Free Zone, Ajman, United Arab Emirates
Engineering	Carried out with Pwtech in Rajkot and Ahmedabad, India — engineering team founded in 2013. India is one and a half hours ahead of the UAE, so our working day covers yours.
Languages	Websites and interfaces in Arabic and English
Website	sahabai.pwtech.pw
Email	info@pwtech.pw

Licensed activities

- IT consultancy
- Computer programming
- AI development
- Cloud and data-centre services
- IT infrastructure
- Software trading
- Robotics trading

A copy of the trade licence is available on request.

What we build and run

Build

- **Custom software** — internal systems, customer portals and integrations, with a written scope and fixed stages.
- **Mobile apps** — iOS and Android, in Arabic and English.
- **Backend development** — Python, Node.js and Rust, chosen for the job.
- **Arabic and English websites** — right-to-left layouts built in.
- **Odoo** — implementation and development, UAE VAT set-up, connected to e-invoicing.
- **Enterprise platforms** — building on and connecting Microsoft, AWS, Google Cloud, Salesforce and SAP. Licences come from the vendor or its resellers.

Run

- **Managed hosting and servers** in Rajkot and Ahmedabad (India), Helsinki (Finland) and Frankfurt (Germany) — or in a UAE cloud region (AWS, Azure) when data must stay in the UAE.
- **Dedicated and GPU servers** — whole machines and private AI.
- **DevOps** — release pipelines, infrastructure as code, monitoring.
- **IT support** and annual maintenance contracts (AMC).

Automate

- **AI customer support platform** — answers from your own documents, one inbox for chat and messaging, hand-over to people.
- **IVR and call automation** — through licensed UAE telecom operators' lines.
- **Sales automation and CRM.**

Retail and compliance

- **POS software** for shops and restaurants.
- **E-invoicing readiness** — reviewing POS, billing and ERP systems, cleaning data, building the connection to the Accredited Service Provider the client appoints. We are not an Accredited Service Provider and not tax advisers.

How we work

Model	Best when	How it is priced
Discovery	The problem is clear, the solution is not	A short, fixed-scope study, quoted in advance
Fixed-scope project	The scope can be written down and signed off	A fixed price per stage, agreed before work starts
Engineers by the month	You need capacity inside your own team's process	AED 14,???–26,??? a month full-time per engineer, by role (AED 9?–1?? an hour), before VAT where applicable. Exact figures on request
Managed service	Something must keep running	A monthly fee for an agreed scope, with response times in the contract

Figures show their first digits only; ask for the full rate card at sahabai.pwtech.pw/uae/full-pricing/. Quotes are in UAE dirhams.

Terms and assurance

NDA

We sign yours, or provide ours.

Contract

Our standard master agreement with a statement of work, or the client's own paper.

Intellectual property

Deliverables and their source code are assigned to the client on final payment. Pre-existing tooling is named in the statement of work and licensed for the deliverable.

Third parties

Any third party that would touch client data is listed in the statement of work before it is used.

Insurance and escrow

Professional-indemnity cover and source-code escrow on request, agreed per engagement.

Security

Named accounts, multi-factor authentication on the tools that hold client work, least privilege, access revoked the day someone leaves; production credentials are never copied into development.

Certifications

Current certification and independent-audit status is given in writing, dated, during procurement.

Questionnaires

Security and vendor questionnaires are answered as part of procurement, at no charge.

Contact: info@pwtech.pw · sahabai.pwtech.pw/uae/engagement-models/